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| Nota di contenuto | The evolution of academic advising as a practice and as a profession / Hilleary Himes and Janet Schulenberg -- Theory as the foundation of advising / Peggy Jordan -- Building upon the components of academic advising to facilitate change / Marsha A. Miller -- Defining academic advising : concepts and contexts for practice / Susan M. Campbell and Susan McWilliams -- Defining student success / Stephen O. Wallace and Beverly A. Wallace -- Knowing and reaching students / Karen L. Archambault -- Advanced advising practice : becoming a master advisor / Marc Lowenstein and Jennifer L. Bloom -- Advanced legal issues and the master advisor / Matthew M. Rust -- A human capital approach to academic and career advising / Leigh S. Shaffer -- Advocating for academic advising by leading / Chrissy L. Davis Jones -- Advocating for academic advising / Brett McFarlane and Carolyn Thomas -- Reward systems and career ladders for advisors / Jeffrey McClellan -- Professional development / Julie Givans Voller -- Assessment of academic advising : overview and student learning outcomes / Rich Robbins -- Assessment of academic advising : gathering outcome evidence and making changes / Rich Robbins -- Technology and academic advising / George E. Steele -- External conditions that influence the practice of master academic advisors / Thomas J. Grites -- Challenges for the future : developing as a |

