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Nota di contenuto	Cover; Contents; Acknowledgments; Foreword; Preface; PART I. CONTEXT AND CURRENT PROVISION; 1. Introduction; 1.1. Improving the Quality of the Interchange Experience; 1.2. Why is the Interchange Important?; 1.3. Urbanization and Transformation of Cities in the People's Republic of China; 1.4. Mobility Growth; 1.5. Development of High-Speed Rail Networks and Interchange Hubs; 2. The Scale of the Challenge: Existing Interchange Hub Provision in the People's Republic of China; 2.1. Interchange Hub Hierarchy; 2.2. The User Experience in Selected Interchange Hubs in the People's Republic of China 2.3. Typical Provision and ProblemsPART II. GOOD PRACTICE IN INTERCHANGE HUB DESIGN; 3. Strategic Planning for the Interchange Hub; 3.1. Regional Connectivity: The Location and Function of Interchange Hubs in the City-Regional Context; 3.2. Urban Placemaking in the Surrounding Area; 3.3. Hub Intermodality: Interchange between Transport Modes; 4. Interchange Hub Organization and Operational Efficiency; 4.1. Interchange Hub Organization and Segregation of Uses; 4.2. Pedestrian Provision, Safety, and Personal Security; 4.3. Local Access to the Interchange Hub 4.4. New Build, Adaptive Reuse, and Conservation4.5. Low-Energy and Low-Carbon Design; 5. The User Experience; 5.1. Architectural Design and Public Facilities; 5.2. Waiting and Seating; 5.3. Accessibility and Good Travel Information Systems; 5.4. Information, Wayfinding, and

Ticketing; 5.5. Provision of Retail Shops and Other Facilities; 5.6. Accessibility for All; 5.7. Maintenance and Cleanliness; 5.8. Vitality and Animation; 6. Conclusions: Investing in Interchange Hub Quality and Improving Interchanges; 6.1. Developing a Quality Interchange Hub; 6.2. Evaluating Interchange Hubs; 6.3. Marketing the New Product; References and Further Reading; Appendix: Interchange Hub User Satisfaction Survey; Photo Credits; Figure Credits
