Record Nr. UNINA9910809549003321 Journal of managerial psychology. Volume 23, Number 2 The emotions **Titolo** of managing / / Guest editors: Celeste M. Brotheridge and Raymond T. Lee [Bradford, England], : Emerald, 2008 Pubbl/distr/stampa **ISBN** 1-281-38522-0 9786611385224 1-84663-783-X Edizione [1st ed.] Descrizione fisica 1 online resource (100 p.) Collana Journal of managerial psychology; ; v. 23, no. 2 Altri autori (Persone) BrotheridgeCeleste M LeeRaymond T 302 Disciplina Soggetti Industrial management - Psychological aspects Management - Psychological aspects Organizational behavior Psychology, Industrial Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographies and book reviews. Cover: CONTENTS: EDITORIAL ADVISORY BOARD: The emotions of Nota di contenuto managing: an introduction to the special issue; Differential effects of male and female managers' non-verbal emotional skills on employees' ratings: Everyone fails!: Leading with emotional labor: The emotional and social intelligences of effective leadership; Doing well and doing good Sommario/riassunto The past decade has seen a growing understanding of how emotions are intertwined with and embedded in all aspects of organizational life. The traditional stereotype of the detached and singularly cognitivefocused Mr. Spock-like manager has been replaced by one in which managers are expected to be more well-rounded, "fully human" individuals. With this e-book, we turn the spotlight on managers in considering the role of emotions and emotional skills in everyday managerial work.