1. Record Nr. UNINA9910809281303321 Autore Dekker Sidney Titolo Just culture: balancing safety and accountability / / by Sidney Dekker Aldershot, Hampshire, England; ; Burlington, VT, : Ashgate, 2012 Pubbl/distr/stampa **ISBN** 1-315-25127-2 1-280-68988-9 9786613666826 1-4094-4062-1 Edizione [2nd ed.] Descrizione fisica 1 online resource (200 p.) 174.4 Disciplina Soggetti Professional ethics **Ethics** Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Previously published: Aldershot, England; Burlington, VT: Ashgate, Note generali Includes bibliographical references and index. Nota di bibliografia Nota di contenuto Cover: Contents: List of Figures and Tables: Prologue: A Nurse's Error Became a Crime; 1 What is the Right Thing to Do?; 2 "You Have Nothing to Fear if You've Done Nothing Wrong"; 3 Between Culpable and Blameless: 4 Are All Mistakes Equal?: 6 A Just Culture in Your Organization; 7 The Criminalization of Human Error; 8 Is Criminalization Bad For Safety?; 9 Without Prosecutors, There Would Be No Crime; 10 Three Questions For Your Just Culture; 11 Why Do We Blame?; Epilogue; Index Sommario/riassunto A just culture protects people's honest mistakes from being seen as culpable. But what is an honest mistake, or rather, when is a mistake no longer honest? It is too simple to assert that there should be consequences for those who 'cross the line'. Lines don't just exist out there, ready to be crossed or obeyed. We - people - construct those lines; and we draw them differently all the time, depending on the language we use to describe the mistake, on hindsight, history, tradition, and a host of other factors. What matters is not where the

line goes - but who gets to draw it. If we leave that t