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Nota di contenuto	Front cover; Dedication; Contents; Foreword; Preface; Acknowledgments; Contributors; SECTION I: GETTING STARTED; Chapter 1. Understanding Ethics and Governance; Chapter 2. Becoming Ethically Competent; SECTION II: PRACTICING ETHICS-MANY FACES; Chapter 3. Professionalism and Ethics; Chapter 4. Encouraging Ethical Behavior; Chapter 5. Building Organizations of Integrity; Chapter 6. Ethics in the Workplace; SECTION III: LESSONS LEARNED ALONG THE JOURNEY; Chapter 7. The Complete Ethical Manager; Bibliography; Appendix 1; Appendix 2; Appendix 3; Appendix 4; Index; Back cover
Sommario/riassunto	Ethical concerns are among the most common problems public administrators face, yet the issues are often complex, and the correct choices are not always clear. Living up to the public trust is much more than just an act of compliance. It also involves perceiving, preventing, avoiding, and resolving accusations of illegal or unethical behavior, including appearances of inappropriate behavior. Ethics Moments in Government: Cases and Controversies examines how to identify, assess, and resolve the ethical issues and dilemmas that often confront those who govern the cities, counties, states, and federal agencies throughout America. Real Situations, Real Advice Providing a one-stop

resource for all those who must contend with thorny ethical issues, this volume presents case studies that vary in complexity and context and are based on real situations. Each case scenario is followed by discussion questions and case assessments by expert practitioners who describe how they would handle the situation. Using a "total immersion" technique, the book encourages readers to be reflexive and analytical in addressing the problems presented and arriving at appropriate solutions. A supplemental CD is included which contains PowerPoint® slide presentations, articles, workshop programs, tests, and links to organizations. For many of the scenarios presented in this volume, there are no easy answers. Practical guidance on reasoning through difficult decision-making situations enables public administrators to acquire the ethical knowledge, skills, abilities, and instincts that will ultimately help them gain the trust of their citizens and advance in their careers.

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