1. Record Nr. UNINA9910809057403321 Autore Liff Stewart **Titolo** Managing government employees [[electronic resource]]: how to motivate your people, deal with difficult issues, and achieve tangible results / / Stewart Liff Pubbl/distr/stampa New York, : American Management Association, c2007 **ISBN** 0-8144-3721-4 1-281-12656-X 9786611126568 0-8144-2993-9 Edizione [1st ed.] Descrizione fisica xiv, 223 p.: ill Disciplina 352.6/8 Soggetti Civil service - Personnel management Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Title from title screen. Note generali Nota di bibliografia Includes bibliographical references (p. 211-214) and index. Nota di contenuto Intro -- Contents -- Acknowledgments -- MANAGING Government Employees -- Overview -- Guiding Principles of Managing People in Government -- Strategies and Tactics for Managing Government Employees -- Dealing with Difficult People -- Performance Management -- Rewards and Recognition -- Attendance Management -- Labor Relations -- Equal Employment Opportunity -- Notes --Index. Sommario/riassunto Government managers don't have to drown in bureaucratic regulations; they can lead employees as proactively and decisively as corporations

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