1. Record Nr. UNINA9910808957903321

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Titolo The perception of nonverbal behavior in the career interview / /

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Pubbl/distr/stampa Amsterdam:,: John Benjamins Pub. Co.,, 1983

ISBN 1-283-35948-0

9786613359483 90-272-8034-7

Descrizione fisica 1 online resource (156 pages)

Collana Pragmatics & beyond, , 0166-6258 ; ; 4:4

Disciplina 658.3/1124/019

658.31124019

Soggetti Nonverbal communication

Employment interviewing

Lingua di pubblicazione Inglese

Formato Materiale a stampa

Livello bibliografico Monografia

Note generali Description based upon print version of record.

Nota di bibliografia Bibliography: p. 141-148.

Nota di contenuto THE PERCEPTION OF NONVERBAL BEHAVIOR IN THE CAREER INTERVIEW:

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Sommario/riassunto

Walburga von Raffler-Engel takes a novel approach to compiling information about doctor-patient communication. She has surveyed popular literature around the world to gain a grass-roots' perception of this relationship in various cultures. Most of the contributions are by practicing physicians, illustrating reflections on doctor-patient communication from both the physician's as well as the patient's points of view. A variety of disciplines are involved in the study of this subject, such as discourse analysis, non-verbal communication, psychology, sociology, education, etc.