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## Sommario/riassunto

This edited volume addresses the important issue of negotiating with terrorists, and offers recommendations for best practice and processes. Hostage negotiation is the process of trying to align two often completely polarised parties. Authorities view hostage taking as unacceptable demands made by unacceptable means. However terrorists view their actions as completely justified, even on moral and religious grounds. If they are to try and reconcile these two sides, it is essential for hostage negotiators to understand terrorist culture, the hostage takers' profiles, their perso

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