1. Record Nr. UNINA9910808273203321 Autore Chung Mona Titolo Doing business successfully in China / / Mona Chung Pubbl/distr/stampa Oxford:,: Chandos Publishing,, 2011 **ISBN** 1-78063-276-2 Edizione [1st edition] Descrizione fisica 1 online resource (247 p.) Chandos Asian studies series: contemporary issues and trends Collana Disciplina 338.70951 Investments, Foreign - China Soggetti Business etiquette - China International business enterprises - China China Economic policy 2000-Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Cover: Doing Business Successfully in China; Copyright; Contents; List of figures; About the author; 1 Introduction; The importance of doing business with China; The lure of 1.3 billion consumers; A little knowledge can be dangerous; Current and constant change; 2 Communicating with Chinese by understanding them better; Communication models; Context of culture and cross-cultural communication; Building relationships at all levels; Questions and answers not always straightforward; Limitations in practical situations; Miscommunication across cultures: The Glass Wall Effect The Glass Wall Effect in practice - a deadly sinInterpreters in crosscultural communication; References; 3 The Chung Model: a practical business example; Changing goals; An Australian company's Critical Point in Shanghai; The loss implications; 4 Characteristics of the Chinese in commercial negotiations; Definitions of negotiation; Rio and BHP's long-term win; Order of arguments in negotiations; Understanding the Chinese; Team spirit; The value of power; Gender in negotiations; Approaches in cross-cultural negotiations; Cultural

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The environment and health connection

## Sommario/riassunto

Despite the overwhelming importance of the Chinese economy to the success of Western economies, there has yet to be an examination of why Western companies have had difficulties in doing business with the Chinese. A significant barrier that companies have difficulty to overcome is the effective communication with their Chinese counter parts. This major impediment is caused by no understanding of the cultural differences between the Chinese and Western business cultures. This book offers the solution to this problem: the bi-cultural personnel. The first book presented by a true b