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""Dealing with the System: Testing and Unions""""Leadership"";
""Chapter 7 - Practices That Support a Caring School Culture"";
""Chapter 8 - Working with Parents and Volunteers""; ""Problem Stories
of Parents and Bats""; ""Parent Involvement: From Problem Story to
Collaboration""; ""When Conflicts Arise""; ""More Ideas for Your School
Community""; ""World Wide Web Resources""; ""Yard Duty Volunteers"";
""Strategies for Challenging Situations""; ""Conclusion: Questions and
Answers""; ""Resource A: Glossary""; ""Resource B: Staff Development
Activities""
""Resource C: Summary of School Culture Problems and the Practices
That Prevent Them""""Resource D: Job Satisfaction Survey""; ""Resource
E: Teacher Survey""; ""Resource F: Principal Interview Protocol"";
""References""; ""Index""

Sommario/riassunto

Based on more than 200 interviews, this practical guidebook provides strategies for solving staff problems, preventing conflicts, and enriching school climates.
