1. Record Nr. UNINA9910808160603321

Titolo The critical turn in tourism studies : creating an academy of hope //

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Pubbl/distr/stampa London;; New York,: Routledge, 2012

ISBN 1-138-08126-4

0-203-80658-1 1-136-65639-1

Edizione [1st edition]

Descrizione fisica 1 online resource (281 p.)

Collana Advances in Tourism

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Disciplina 338.4/791

Soggetti Tourism - Study and teaching

**Tourism** 

Lingua di pubblicazione Inglese

Formato Materiale a stampa

Livello bibliografico Monografia

Note generali Description based upon print version of record.

Nota di bibliografia Includes bibliographical references and index.

Nota di contenuto The Critical Turn in Tourism Studies Creating an academy of hope;

Copyright; Contents; List of figures, exhibits and tables; List of contributors; Foreword: dialectical thinking and critical pedagogy - towards a critical tourism studies; Acknowledgements; Introduction: creating an academy of hope: an enquiry-learning-action nexus; PART I: Critical tourism research; 1 Researcher reflexivity in tourism studies research: dynamical dances with emotions; 2 The political ends of tourism: voices and narratives of Silwan/the City of David in East Jerusalem

3 The challenge of critical approaches to rural tourism studies and practice4 The under-conceptualisations of tourism studies: the case for postdisciplinary knowing; PART II: Critical tourism education; 5 The Tourism Education Futures Initiative (TEFI): activating change in tourism education; 6 From copyright to copyleft: towards tourism education 2.0; 7 Critical thinking in the tourism curriculum; 8 Thinking inside the box: understanding discursive production and consumption in tourism; 9 To act as though the future mattered: a framework for hopeful

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## Sommario/riassunto

In today's increasingly complex tourism environment, decision-making requires a rounded, well-informed view of the whole. Critical distance should be encouraged, consultation and intellectual rigour should be the norm amongst managers and there needs to be a radical shift in our approach to educating future tourism and hospitality managers and researchers. This second edition intends to move the debate forward by exploring how critical tourism inquiry can make a difference in the world, linking tourism education driven by the values of empowerment, partnership and ethics to policy an