1. Record Nr. UNINA9910808058703321 Autore Mandel Debra Titolo Your boss is not your mother: eight steps to eliminating office drama and creating positive relationships at work // Debra Mandel Chicago [III.], : Agate, c2006 Pubbl/distr/stampa **ISBN** 1-57284-633-X Descrizione fisica 1 online resource (210 p.) Disciplina 658.3/145 Soggetti Organizational behavior Transference (Psychology) **Emotional maturity** Interpersonal relations Work - Psychological aspects Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia "An AgatePro book"--P. [4] cover. Note generali Includes bibliographical references and index. Nota di bibliografia Nota di contenuto Introduction: Chapter One: How Do Bruises from Childhood Create Workplace Chaos?; Chapter Two: Darcy's Story: Old Stuff in Action; Chapter Three: Eight Steps to Saving Goodbye to Workplace Drama and Hello to Positive Relationships: Chapter Four: Step One-Befriend Your Emotional Bruises; Chapter Five: Step Two-Identify How You Make a Mess of Your Professional Life; Chapter Six: Step Three-Understand Transference: Recognizing That Your Boss Is Not Your Mother, and Other Workplace Relationship Dilemmas; Chapter Seven: Step Four-How to Separate Your Old Stuff from the Truly Intolerable Chapter Eight: Step Five-Transcend Power StrugglesChapter Nine: Step Six-Learn How to Tell Harmless Flirtation from Sexual Harassment: Chapter Ten: Step Seven-Develop a Sense of Humor Toward Inevitable Workplace Turmoil; Chapter Eleven: Handling Special Circumstances-Such As, What If Your Boss Really Is Your Mother?; Chapter Twelve: Step Eight-Enjoy the Emotional Fruits of Your Labor

"A business woman's guide to creating and maintaining positive

relationships in the workplace"--Provided by publisher.

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