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Nota di contenuto	Cover; Prelims; Contents; Foreword; About the authors; Introduction; How is the book structured?; Chapter 1 Compassionate and dignified care; Chapter 2 Professionalism - on becoming a professional; Chapter 3 Problem -solving in healthcare; Chapter 4 Applying appreciative inquiry in practice and education; Chapter 5 Creativity and care; Chapter 6 Applying the three-eye model to healthcare; Chapter 7 Mindful healthcare practice; Chapter 8 The appreciative care worker and coach; Chapter 9 Conclusion; References; Bibliography
Sommario/riassunto	Written by a leading healthcare academic and an accredited international business coach, this book takes a new approach to one of the most crucial issues in healthcare - how to care for patients appreciatively, responsively and compassionately. In the light of the findings of the Francis Report (2013), and at a time when healthcare services are under enormous pressure, there is a clear and urgent need for such a book. Despite the challenges of ill health, the authors demonstrate that the opportunity is there for any healthcare practitioner to draw out what the patient needs and desires, in lin