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Nota di contenuto	part, I Theoretical and Methodological Approaches -- chapter 1 Introduction / Bernadette Vine -- chapter 2 Interactional Sociolinguistics / Cynthia Gordon Joshua Kraut -- chapter 3 Conversation Analysis / Merran Toerien -- chapter 4 Critical Discourse Studies / Veronika Koller -- chapter 5 Linguistic Ethnography / Nick Wilson -- chapter 6 Corpus Linguistics / Michael Handford -- chapter 7 (Im)politeness Theory / Michael Haugh Yasuhisa Watanabe -- chapter 8 Rapport Management / Jeannie Fletcher -- chapter 9 Social Constructionism / Mariana Lazzaro-Salazar -- chapter 10 Communities of Practice / Brian W. King -- chapter 11 Genre Theory / Kieran A. File -- part, II Different Workplace Settings -- chapter 12 Corporate Settings / Dorien Van De Mierop Jonathan Clifton -- chapter 13 Language in Blue-Collar Workplaces / Dorte Lønsmann Kamilla Kraft -- chapter 14 Language in Legal Settings / Bronwen Innes -- chapter 15 Service Encounters / J. César Félix-Brasdefer -- chapter 16 Call Centre Discourse / Jon S. Y. Hui -- chapter 17 Genetic Counselling / Olga Zayts -- part, III Key Areas of Workplace Talk -- chapter 17 Directives in Workplace Discourse / Junko Saito Haruko Minegishi Cook

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Baxter -- chapter 33 LanguagePreparation for Internationally Educated
Professionals / Julie Kerekes -- chapter 34 LanguageLearning On-the-
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Sommario/riassunto

This handbook provides a comprehensive survey of linguistic research on language in the workplace written by a global range of top scholars in the field. It covers the development of the field from the focus on institutional discourse within the perspective of conversation analysis to the dominant focus on identity in recent years.
