

1. Record Nr.	UNINA9910807323403321
Titolo	Reflective learning in practice // edited by Anne Brockbank, Ian McGill, and Nic Beech
Pubbl/distr/stampa	Aldershot, Hants, England ; ; Burlington, VT, : Gower, c2002
ISBN	1-317-06954-4 1-317-06955-2 1-315-60426-4 0-566-08965-3
Edizione	[1st ed.]
Descrizione fisica	x, 229 p. : ill
Altri autori (Persone)	BrockbankAnne <1943-> McGillIan BeechNic
Disciplina	371.39
Soggetti	Active learning - Great Britain Experiential learning - Great Britain Organizational learning - Great Britain
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	First published 2002 by Gower Publishing.
Nota di bibliografia	Includes bibliographical references (p. [217]-223) and index.
Nota di contenuto	part Part 1 Purpose and Themes -- chapter 1 Our Purpose / Anne Brockbank -- chapter 2 The Nature and Context of Learning / Anne Brockbank -- chapter 3 Reflective Learning and Organizations / Anne Brockbank -- chapter 4 Reflective Learning in Practice / Anne Brockbank -- chapter 5 Themes of Reflective Learning / Anne Brockbank -- part Part 2 On the Journey – Learning Through and Around Development Programmes -- chapter 6 Learning and Performance Management at Sterling Bank / Anne Brockbank and James Hill -- chapter 7 Learning with Sainsbury's during the 1990s / David Muskett -- chapter 8 Learning to Manage Change in the Health Service / Tom Boumer -- chapter 9 Leadership Learning at Novartis / Ian Ritchie -- chapter 10 Pearl Assurance - Better by Miles / Tom Heywood -- chapter 11 IMPACT at Thus pic / Peter McInnes -- chapter 12 e-Learning at Kodak / Nigel Purse -- chapter 13 Organizational Change and Learning at Allied Distillers / Nic Beech -- part Part 3 On the Journey – Enabling Effective Learning -- chapter 14 Learning from the

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Sommario/riassunto

"This book gathers together details of seventeen case studies of learning in practice, after having set the issue of reflective learning in a theoretical context. The cases are drawn from a wide range of situations and discuss both apparent successes and failures. The cases are used as a basis to develop general findings. These general findings are expressed as themes and questions so that, as readers come across new circumstances, they are not limited by prescriptive recipes. Instead they are empowered by having both an open and focused approach: open because the starting point is questions rather than answers, and focused because the questions direct attention to factors that have been found to be influential for effective, reflective learning. The crucial factor is the ability of managers and others to extract quality learning from experience. Reflective Learning in Practice develops an approach that will help this to happen."--Provided by publisher.
