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Collana	Innovative governance in the 21st century
Altri autori (Persone)	JongJorrit de RizviGowher
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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Access and the state -- The castle and the village: the many faces of limited access / Jorrit de Jong and Gowher Rizvi -- Access to political decisionmaking -- Toward participatory inclusion: a gender analysis of community forestry in South Asia / Bina Agarwal -- Access to government in Eastern Europe: environmental policymaking in Hungary / Susan Rose-Ackerman -- Access to the economy -- Economic entitlements: facilitating immigrant entrepreneurship / Jorrit de Jong and Peter Kasbergen -- Appropriate fit: service delivery beyond bureaucracy / Guy Stuart -- Access to public services -- Revenues and access to public benefits / Michael Lipsky -- Bureaucratic bias and access to public services: the fight against non-take-up / Arre Zuurmond -- Providing services to the marginalized: anatomy of an access paradox / Albert Jan Kruijer and Jorrit de Jong -- Access to accountable government -- Calling 311: citizen relationship management in Miami-Dade County / Alexander Schellong --

Demanding to be served: holding governments to account for improved access / Anwar Shah -- Access to justice -- Access to justice in the United States: narrowing the gap between principle and practice / Deborah L. Rhode -- Legal empowerment of the poor: innovating access to justice / Maaïke de Langen and Maurits Barendrecht -- The access agenda -- The dynamics of access: understanding "the mismatch" / Jorrit de Jong and Gowher Rizvi.

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Sommario/riassunto

"A comparative, cross-disciplinary exploration of the ways in which democratic institutions fail or succeed to create the equal opportunities that they have promised to deliver to the people they serve"--Provided by publisher.

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