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Sommario/riassunto	This authoritative, up-to-date resource will become the standard reference on the theory and practice of public management around the world. Public management addresses strategy, policy processes, and governance as well as the bureaucratic concerns of public administration. Reflecting this diversity, the Dictionary incorporates concepts from various other fields including economics, political science, management, sociology, and psychology. The reference draws from an extensive literature base including books, journals, websites, research reports, government proceedings, legal documents, and in

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