Record Nr.	UNINA9910800091903321
Autore	Witt Tom C.
Titolo	IT best practices : management, teams, quality, performance, and projects / / Tom C. Witt
Pubbl/distr/stampa	Boca Raton : , : CRC Press, , 2012
ISBN	0-429-11278-5 1-4665-5137-2 1-283-59640-7
	9786613908858 1-4398-6855-7
Edizione	[1st edition]
Descrizione fisica	1 online resource (560 p.)
Disciplina	004.068/4
Soggetti	Information technology - Management Knowledge management Project management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	An Auerbach book.
Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	Cover; Title Page; Copyright; Chapter 1: Introduction; Chapter 2: Management Best Practices; Chapter 3: Five Disciplines of a Learning Organization; Chapter 4: The Effects of Management on Subordinates; Chapter 5: Management Types; Chapter 6: Crisis Management; Chapter 7: Jack Welch and Management; Chapter 8: Robert Greenleaf and Servant Leadership; Chapter 9: Management Wrap-Up; Chapter 10: Business Model; Chapter 11: High-Performance Teams; Chapter 12: Quality; Chapter 13: W. Edwards Deming, Father of Quality; Chapter 14: Process Engineering; Chapter 15: Lean Management Chapter 16: Six SigmaChapter 17: Workplace Efficiencies and Distraction; Chapter 18: Technology; Chapter 19: Contractors; Chapter 20: Defects; Chapter 21: Knowledge Base for Project Work; Chapter 22: Project Selection Criteria; Chapter 23: Project Characteristics; Chapter 24: Effects of Project Failure; Chapter 25: Controlling Failure; Chapter 26: Project Methodology; Chapter 27: Project Phases; Chapter 28: Factors That Affect Projects; Chapter 29: Spiral and Linear Project Methodology; Chapter 30: Project Management Improvement; Chapter

1.

	31: Conclusion; Bibliography; Index; Author Biography
Sommario/riassunto	Consistent success does not happen by chance. It occurs by having an understanding of what is happening in the environment and then having the skills to execute the necessary changes. Ideal for project, IT, and systems development managers, IT Best Practices: Management, Teams, Quality, Performance, and Projects details the skills, knowledge, and attributes needed to succeed in bringing about large-scale change. It explains how to incorporate quality methods into the change management process and outlines a holistic approach for transformation management.<