1. Record Nr. UNINA9910800045903321 Autore Heller Michael **Titolo** London clerical workers, 1880-1914: development of the labour market / / by Michael Heller [[electronic resource]] London:,: Pickering & Chatto,, 2011 Pubbl/distr/stampa **ISBN** 1-315-65598-5 1-317-32370-X 1-317-32371-8 1-282-82238-1 9786612822384 1-84893-055-0 Descrizione fisica 1 online resource (xi, 262 pages) : digital, PDF file(s) Collana Perspectives in economic and social history ; ; no. 8 Disciplina 305.96513709421 Soggetti Clerks - England - London - Social conditions - 19th century Clerks - England - London - Social conditions - 20th century Clerks - England - London - Economic conditions - 19th century Clerks - England - London - Economic conditions - 20th century Labor market - England - London - History - 19th century Labor market - England - London - History - 20th century Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Title from publisher's bibliographic system (viewed on 02 Oct 2015). Note generali Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Acknowledgements; List of Tables; Introduction; 1. Changing Worlds and Changing People; 2. The Clerk, the Office and Work; 3. Attitudes of Clerk Towards Work; 4. Work, Income, Promotion and Stability; 5. The Mechanization and Feminization of the Office; 6. Education, Merit and Patronage; 7. Commercial Education and the Clerk; 8. Clerical Trade Unions, Associations and Collective Organizations; Conclusion; Notes; Index Sommario/riassunto Despite more than ten per cent of male Londoners being clerical workers at a time when London was the largest city in the world, no study has ever been carried out on this important historical demographic. This monograph is a comprehensive study of metropolitan clerks, examining aspects such as the changing dynamic of the clerical profession, the emergence of large scale organizations, the feminization and rationalization of the office, recruitment, remuneration, the rising importance of technical education and formal qualifications and the attitudes of clerks towards their work. Based on a wide range of sources including archives, contemporary literature, government and professional sources, diaries and interviews, newspapers and novels, Heller puts forward a new interpretation of clerical work, arguing that the growth, modernization and structural transformation of offices and the development of the clerical labour market was benign overall and had important long term implications for the history of work in London.