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Nota di contenuto	Cover; Contents; Foreword; Acknowledgments; Abbreviations; Overview: Strengthening the analog foundation of the digital revolution; Digital transformations-digital divides; How the internet promotes development; The dividends: Growth, jobs, and service delivery; The risks: Concentration, inequality, and control; Making the internet universal, affordable, open, and safe; Analog complements for a digital economy; Global cooperation to solve global problems; Reaping digital dividends for everyone; Notes; References; Spotlight 1: How the internet promotes development; Part 1: Facts and analysis Chapter 1: Accelerating growth Connected businesses; More trade, higher productivity, and greater competition; Digital technologies can lead firms and countries to diverge; The nexus of technology and regulation; The future of markets; Notes; References; Sector focus 1: Agriculture; Spotlight 2: Digital finance; Chapter 2: Expanding opportunities; Connected people; Creating jobs, boosting labor

productivity, and benefiting consumers; Labor market polarization can lead to greater inequality; The race between skills and technology; The future of jobs; Notes; References; Sector focus 2: Education
Spotlight 3: Social mediaChapter 3: Delivering services; Connected governments; Greater state capability and citizen participation; Digital technologies too often fail to empower citizens; The gap between technology and institutions; The future of public services; Notes; References; Sector focus 3: e-health; Spotlight 4: Digital identity; Part 2: Policies; Chapter 4: Sectoral policies; Making the internet universal, affordable, open, and safe; Shaping the digital economy; Supply-side policies: Availability, accessibility, and affordability; Demand-side policies: Open and safe internet use
Promoting the digital economyNotes; References; Sector focus 4: Smart cities; Spotlight 5: The data revolution; Chapter 5: National priorities; Analog foundations for a digital economy; The interdependence between technology and complements; Regulations: Helping businesses connect and compete; Skills: Making the internet work for everyone; Institutions: Connecting for a capable and accountable government; Digital safeguards; Notes; References; Sector focus 5: Energy; Chapter 6: Global cooperation; Internet governance; Toward a global digital market
Leveraging information for sustainable developmentNotes; References; Sector focus 6: Environmental management; Spotlight 6: Six digital technologies to watch; Boxes; 0.1 Frequently asked questions: The Report at a glance; 0.2 e-commerce with Chinese characteristics: Inclusion, efficiency, and innovation in Taobao villages; 0.3 Bridging the disability divide through digital technologies; 0.4 Digital dividends and the bottom billion; 0.5 What Facebook "Likes" reveal-the convenience-privacy trade-off; 0.6 Nailing Jell-O to the wall-restrictions on the flow of information
0.7 Is the internet a public good?
