Record Nr. UNINA9910798132803321 Autore Gross Melissa Titolo Five steps of outcome-based planning and evaluation for public libraries / / Melissa Gross, Cindy Mediavilla, Virginia A. Walter Pubbl/distr/stampa Chicago: ,: ALA Editions, an imprint of the American Library Association, , 2016 **ISBN** 0-8389-1415-2 Descrizione fisica 1 online resource (117 p.) Disciplina 027.4 Soggetti Public libraries - Planning Public libraries - Evaluation Public services (Libraries) - Evaluation Libraries and community Public libraries - California - Planning Public libraries - California - Evaluation Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Outcomes, services and programs, and OBPE -- Gathering information -- Determining outcomes -- Designing programs and services --Evaluating programs and services -- Sharing results -- Appendix A. Community assessment environmental scan: internal (library) factors -- Appendix B. Community assessment environmental scan: external (community) factors -- Appendix C. Community assessment: field questions to ask yourself -- Appendix D. Community assessment: sample interview and focus group questions. Sommario/riassunto Featuring plentiful examples of how to proceed through each phase of the OBPE model, this book boils down planning and evaluation into an approachable, easy to understand process for public librarians, library

managers, and grant writers.