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Nota di contenuto	Front Cover; Series Page; Becoming a Lean Library; Copyright; DEDICATION; CONTENTS; ABOUT THE AUTHOR; FOREWORD; 1 - Introduction; 1.1 PURPOSE; 1.2 LANGUAGE AND ORGANIZATION OF THE BOOK; 1.3 CATALOG PULL PLATFORM; 1.4 LEARNER AND LIBRARY LEADERSHIP BADGES; 1.5 MEMORY INSTITUTIONS ARE LEARNING ORGANIZATIONS; 1.6 THE LEAN LEARNING LIBRARY; 2 - Organizing Libraries; 2.1 TRACKING THE BOOK'S FUTURE; 2.2 POWER AND CULTURE; 2.3 THE IMPORTANCE OF DIVERSE VOICES; 2.4 THE LONG TAIL OF LIBRARY SERVICES DEMAND; 2.5 MODELS OF INFORMATION TECHNOLOGY DEPARTMENTS IN LIBRARIES 2.6 EVOLUTIONARY AND REVOLUTIONARY CHANGE FOR LIBRARY TECHNOLOGY 2.7 CATALOG PULL PLATFORM CASE STUDY FOR ORGANIZING LIBRARY SYSTEMS; 3 - Pull versus Push: Lessons from Lean Manufacturing; 3.1 QUICK PRIMER ON LEAN MANUFACTURING; 3.2 THE PAST AS A SERIES OF PUSH PROCESSES; 3.3 THE GROWTH AND DEVELOPMENT OF PULL; 3.3.1 Push and Pull Manufacturing Processes; 3.4 APPLYING JIDOKA AND HEIJUNKA: EXAMPLES OF LEAN PRINCIPLES; 3.5 GENCHI GENBUTSU; 3.6 KAIZEN; 3.7 IMPROVING THE FLOW OF PATRON SERVICES; 3.8 KANBAN; 3.9 THE ANDON SYSTEM IN LIBRARY WORKFLOWS; 4 - Build-Measure-Learn as an OODA Loop 4.1 WHAT IS AN OODA LOOP? 4.2 BUILDING FOR THE LOOP; 4.3 MEASURING DURING THE LOOP; 4.4 LEARNING FROM THE LOOP; 4.5 CATALOG PULL PLATFORM CASE STUDY: BML LOOPS; 5 - Innovation

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Sommario/riassunto

This book provides a guide to the process and approach necessary to manage product development. It provides library leadership advice and tips on making the library more nimble, lean, and responsive to technological change.
