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ISBN	1-60491-540-4
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Descrizione fisica	1 online resource (36 p.)
Collana	Manuales "Ideas en accion"
Disciplina	303.69
Soggetti	Conflict management
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Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	Gestion de conflictos entre companeros; SERIE DE MANUALES "IDEAS EN ACCION"; Indice; PREAMBULO; ¿Es perjudicial el conflicto?; Proceso de gestion de conflictos; Como afectan los "puntos debiles" emocionales a los conflictos; Como afectan los valores a los conflictos; Como afectan el poder y las politicas de empresa a los conflictos; Gestion de conflictos para la consecucion de resultados; Recursos recomendados; Antecedentes; Resumen de puntos clave; Informacion de contacto
Sommario/riassunto	Peer conflicts that arise from incompatible goals or from different views on how a task should be accomplished can usually be resolved. But peer conflicts that involve personal values, office politics and power, and emotional reactions are much more difficult to deal with. These seemingly intractable conflicts require careful attention if managers want to build effective relationships that will bolster their ability to achieve organizational goals.