Record Nr. Autore Titolo	UNINA9910795833203321 Dlugacz Yosef D Value Based Health Care : Linking Finance and Quality
Pubbl/distr/stampa	Hoboken : , : John Wiley & Sons, Incorporated, , 2009 ©2010
ISBN	9780470498101 9780470281673
Edizione	[1st ed.]
Descrizione fisica	1 online resource (227 pages)
Disciplina	362.1068/1
Soggetti	Medical care United States Quality control
	Medical economics Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di contenuto	Value Based Health Care: Linking Finance and Quality CONTENTS FIGURES AND TABLES PREFACE ACKNOWLEDGMENTS THE AUTHOR INTRODUCTION PART 1: BASIC PRINCIPLES OF QUALITY MANAGEMENT CHAPTER 1: DRIVERS OF CHANGE LEARNING OBJECTIVES EXTERNAL DRIVERS INTERNAL DRIVERS SUMMARY KEY TERMS THINGS TO THINK ABOUT CHAPTER 2: IMPROVING PATIENT SAFETY LEARNING OBJECTIVES UNDERSTANDING QUALITY MEASURES WORKING WITH QUALITY INFORMATION MEASURING VALUE ASKING QUESTIONS VIA DATA PRESENTING RESULTS EFFECTIVE COMMUNICATION IMPROVES PATIENT SAFETY SUMMARY KEY TERMS THINGS TO THINK ABOUT CHAPTER 3: FOCUS ON THE PATIENT LEARNING OBJECTIVES EFFECTIVE COMMUNICATION AND PATIENT-FOCUSED CARE HANDOFF INFORMATION TRANSFER SBAR BARRIERS TO EFFECTIVE COMMUNICATION STRATEGIES TO REDUCE BARRIERS CARE AND COMMUNICATION GUIDELINES PATIENT EDUCATION NEAR-MISS REPORTING CHRONIC DISEASE MANAGEMENT TASK FORCES PATIENT RIGHTS AND RESPONSIBILITIES COMPASSIONATE CARING SUMMARY KEY TERMS THINGS TO THINK ABOUT CHAPTER 4: UNDERSTANDING PROCESSES, OUTCOMES, AND COSTS LEARNING

1.

	OBJECTIVES SOME EVENTS SHOULD NEVER OCCUR LEADERS' ROLE IN GOOD OUTCOMES PHYSICIANS' ROLE IN GOOD OUTCOMES FINANCIAL VALUE OF GOOD OUTCOMES CHANGING THE TRADITIONAL CULTURE SUMMARY KEY TERMS THINGS TO THINK ABOUT PART 2: GETTING DOWN TO BUSINESS CHAPTER 5: THE VALUE OF PREVENTION LEARNING OBJECTIVES THE PROMOTION OF PREVENTION DATA'S ROLE IN PROMOTING PREVENTION MREVENTION DATA'S ROLE IN PROMOTING PREVENTION MANAGEMENT OF CHRONIC CONDITIONS PREVENTION SUMMARY. KEY TERMS THINGS TO THINK ABOUT CHAPTER 6: THE COST OF SENTINEL EVENTS LEARNING OBJECTIVES CHANGING THE INCIDENT ANALYSIS FRAMEWORK THE VALUE OF ROOT CAUSE ANALYSIS MONITORING BEHAVIORAL HEALTH ELIMINATING NEVER EVENTS LEARNING OBJECTIVES CHANGING THE INCIDENT ANALYSIS FRAMEWORK THE VALUE OF ROOT CAUSE ANALYSIS MONITORING BEHAVIORAL HEALTH ELIMINATING NEVER EVENTS IMPROVING ERROR REPORTS QUALITY MANAGEMENT'S ROLE IN CONTROLLING ADVERSE EVENTS THE TRADITIONAL HIERARCHY LEADS TO ERRORS THE ECONOMICS OF MALPRACTICE SUMMARY KEY TERMS THINGS TO THINK ABOUT CHAPTER 7: MANAGING EXPENSES IN A HIGH-RISK ENVIRONMENT LEARNING OBJECTIVES IMPROVING COST IN THE ICU MATCH THE RESOURCES TO THE PATIENT END-OF-LIFE CARE SUSTAINING CHANGE MONONI LANGUNG E SUSTAINING COMMUNICATION AND ESTABLISHING TRUST LEARNING OBJECTIVES DEVELOPING TRUST THE ROLE OF QUALITY MANAGEMENT IN INCREASING TRUST THE ROLE OF QUALITY MANAGEMENT I
Sommario/riassunto	The Author Yosef D. Dlugacz, PhD, is senior vice president and chief of Clinical Quality, Education, and Research, Krasnoff Quality Management Institute, a division of the North Shore-Long Island Jewish Health System.