1. Record Nr. UNINA9910794613403321

Autore York Tony W.

Titolo Hospital and healthcare security / / Tony W. York, Don MacAlister

Pubbl/distr/stampa Oxford, England;; Waltham, Massachusetts:,: Butterworth-

Heinemann, , 2015

©2015

ISBN 0-12-420062-1

Edizione [Sixth edition.]

Descrizione fisica 1 online resource (751 p.)

Disciplina 362.110684

Soggetti Hospitals - Security measures

Health facilities - Security measures

Lingua di pubblicazione Inglese

Formato Materiale a stampa

Livello bibliografico Monografia

Note generali Description based upon print version of record.

Nota di bibliografia Includes bibliographical references and index.

Nota di contenuto Front Cover; Hospital and Healthcare Security; Copyright; Contents;

About the Authors; Foreword; Acknowledgements; Special

Acknowledgement of Russell Colling; CHAPTER 1 - THE HEALTHCARE ENVIRONMENT; CATEGORIES OF HEALTHCARE; TYPES OF HOSPITALS;

NONHOSPITAL SIDE OF HEALTHCARE; DIVERSE STAKEHOLDERS;

STAFFING THE MEDICAL CARE FACILITY; THE HEALTHCARE SECURITY ADMINISTRATOR; THE JOINT COMMISSION; THE ENVIRONMENT OF CARE COMMITTEE: THE CENTERS FOR MEDICARE AND MEDICAID SERVICES:

HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT:

REFERENCES; CHAPTER 2 - PROTECTING A HEALING ENVIRONMENT DEFINING HEALTHCARE SECURITYBASIC RATIONALE OF HEALTHCARE SECURITY; EVOLUTION OF HEALTHCARE SECURITY; SECURITY, RISK

MANAGEMENT, SAFETY; DEVELOPING THE SECURITY SYSTEM;

PSYCHOLOGICAL DETERRENTS; BASIC SECURITY PROGRAM OBJECTIVES; EXTERNAL FORCES; BODY OF KNOWLEDGE; REFERENCES; CHAPTER 3 -

HEALTHCARE SECURITY RISKS AND VULNERABILITIES; BASIC

HEALTHCARE SECURITY RISKS/VULNERABILITIES; PRIMARY SECURITY

RISKS; FACILITY SECURITY RISK ASSESSMENT; REFERENCES; CHAPTER 4 -

SECURITY MANAGEMENT PLANNING; SECURITY MANAGEMENT PLAN;

SECURITY STRATEGIC PLAN; REFERENCES

CHAPTER 5 - MANAGING THE BASIC ELEMENTS OF HEALTHCARE

SECURITYCUSTOMER SERVICE; MAINTAINING AN ORDERLY

ENVIRONMENT: PREVENTATIVE PATROL: INCIDENT REPORTING AND INVESTIGATION: RESPONSE TO REQUESTS FOR SERVICE; SECURITY COMMUNICATIONS: PARKING AND TRAFFIC CONTROL: ACCIDENT REPORTING AND INVESTIGATION; SECURITY EDUCATION AND TRAINING; APPLICANT BACKGROUND INVESTIGATION; REACTION TO INTERNAL AND EXTERNAL EMERGENCIES; ENFORCEMENT OF RULES AND REGULATIONS; ACCESS CONTROL; LIAISON WITH LAW ENFORCEMENT AND OTHER GOVERNMENT AGENCIES; INTERNAL AND EXTERNAL AUDITS: LOCKS AND KEYS: OTHER SUPPORT SERVICES PUBLIC/EMPLOYEE/COMMUNITY RELATIONSREFERENCES; CHAPTER 6 -SECURITY DEPARTMENT ORGANIZATION AND STAFFING; SECURITY FUNCTION REPORTING LEVEL AND SUPPORT; SYSTEMS (MULTIFACILITY) SECURITY MANAGEMENT CONTROL; TYPES OF SECURITY STAFF; REFERENCES; CHAPTER 7 - LEADERSHIP AND PROFESSIONAL DEVELOPMENT: DEFINING LEADERSHIP: LEADERSHIP COMPETENCIES: THE SECURITY LEADERSHIP ROLE: LEADERSHIP DEVELOPMENT: THE HEALTHCARE SECURITY SUPERVISOR; MOTIVATION; PERFORMANCE MANAGEMENT: REFERENCES: CHAPTER 8 - THE HEALTHCARE SECURITY OFFICER: THE SECURITY OFFICER: SELECTING SECURITY PERSONNEL FULL-TIME VERSUS PART-TIME SECURITY OFFICERSWAGE COMPENSATION: RETENTION: PERFORMANCE EXPECTATIONS: REFERENCES; CHAPTER 9 - THE SECURITY UNIFORM AND DEFENSIVE EQUIPMENT; UNIFORMS; USE OF FIREARMS; OTHER SECURITY AND DEFENSIVE EQUIPMENT CONSIDERATIONS: USE OF FORCE: TRAINING: SECURITY OPERATIONS MANUAL: REFERENCES: CHAPTER 10 - TRAINING AND DEVELOPMENT: TRAINING CONCEPTS: NEW SECURITY OFFICER TRAINING; IAHSS PROGRESSIVE CERTIFICATION PROGRAM; IAHSS BASIC SECURITY OFFICER TRAINING; IAHSS SUPERVISORY TRAINING; SPECIALIZED OR SUPPLEMENTAL TRAINING; ELECTIVE TRAINING TRAINING RESOURCES AND RECORDS REQUIREMENTS

Sommario/riassunto

Building on the foundation of the previous five editions, <i>Hospital and Healthcare Security, 6th Edition</i> includes new and updated chapters to reflect the current state of healthcare security, particularly in data security and patient privacy, patient-generated violence, and emergency preparedness and management. The recognized leading text in the healthcare security industry, <i>Hospital and Healthcare Security, 6th Edition</i> explains the basics as well as higher expertise concerns, such as the roles of design, emergency management, and policy. Conveying a wide spectrum of topics in