

1. Record Nr.	UNINA9910794613403321
Autore	York Tony W.
Titolo	Hospital and healthcare security // Tony W. York, Don MacAlister
Pubbl/distr/stampa	Oxford, England ; ; Waltham, Massachusetts : , : Butterworth-Heinemann, , 2015 ©2015
ISBN	0-12-420062-1
Edizione	[Sixth edition.]
Descrizione fisica	1 online resource (751 p.)
Disciplina	362.110684
Soggetti	Hospitals - Security measures Health facilities - Security measures
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Front Cover; Hospital and Healthcare Security; Copyright; Contents; About the Authors; Foreword; Acknowledgements; Special Acknowledgement of Russell Colling; CHAPTER 1 - THE HEALTHCARE ENVIRONMENT; CATEGORIES OF HEALTHCARE; TYPES OF HOSPITALS; NONHOSPITAL SIDE OF HEALTHCARE; DIVERSE STAKEHOLDERS; STAFFING THE MEDICAL CARE FACILITY; THE HEALTHCARE SECURITY ADMINISTRATOR; THE JOINT COMMISSION; THE ENVIRONMENT OF CARE COMMITTEE; THE CENTERS FOR MEDICARE AND MEDICAID SERVICES; HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT; REFERENCES; CHAPTER 2 - PROTECTING A HEALING ENVIRONMENT DEFINING HEALTHCARE SECURITYBASIC RATIONALE OF HEALTHCARE SECURITY; EVOLUTION OF HEALTHCARE SECURITY; SECURITY, RISK MANAGEMENT, SAFETY; DEVELOPING THE SECURITY SYSTEM; PSYCHOLOGICAL DETERRENENTS; BASIC SECURITY PROGRAM OBJECTIVES; EXTERNAL FORCES; BODY OF KNOWLEDGE; REFERENCES; CHAPTER 3 - HEALTHCARE SECURITY RISKS AND VULNERABILITIES; BASIC HEALTHCARE SECURITY RISKS/VULNERABILITIES; PRIMARY SECURITY RISKS; FACILITY SECURITY RISK ASSESSMENT; REFERENCES; CHAPTER 4 - SECURITY MANAGEMENT PLANNING; SECURITY MANAGEMENT PLAN; SECURITY STRATEGIC PLAN; REFERENCES CHAPTER 5 - MANAGING THE BASIC ELEMENTS OF HEALTHCARE SECURITYCUSTOMER SERVICE; MAINTAINING AN ORDERLY

ENVIRONMENT; PREVENTATIVE PATROL; INCIDENT REPORTING AND INVESTIGATION; RESPONSE TO REQUESTS FOR SERVICE; SECURITY COMMUNICATIONS; PARKING AND TRAFFIC CONTROL; ACCIDENT REPORTING AND INVESTIGATION; SECURITY EDUCATION AND TRAINING; APPLICANT BACKGROUND INVESTIGATION; REACTION TO INTERNAL AND EXTERNAL EMERGENCIES; ENFORCEMENT OF RULES AND REGULATIONS; ACCESS CONTROL; LIAISON WITH LAW ENFORCEMENT AND OTHER GOVERNMENT AGENCIES; INTERNAL AND EXTERNAL AUDITS; LOCKS AND KEYS; OTHER SUPPORT SERVICES
PUBLIC/EMPLOYEE/COMMUNITY RELATIONS
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WAGE COMPENSATION; RETENTION; PERFORMANCE EXPECTATIONS; REFERENCES; CHAPTER 9 - THE SECURITY UNIFORM AND DEFENSIVE EQUIPMENT; UNIFORMS; USE OF FIREARMS; OTHER SECURITY AND DEFENSIVE EQUIPMENT CONSIDERATIONS; USE OF FORCE; TRAINING; SECURITY OPERATIONS MANUAL; REFERENCES; CHAPTER 10 - TRAINING AND DEVELOPMENT; TRAINING CONCEPTS; NEW SECURITY OFFICER TRAINING; IAHSSE PROGRESSIVE CERTIFICATION PROGRAM; IAHSSE BASIC SECURITY OFFICER TRAINING; IAHSSE SUPERVISORY TRAINING; SPECIALIZED OR SUPPLEMENTAL TRAINING; ELECTIVE TRAINING
TRAINING RESOURCES AND RECORDS REQUIREMENTS

Sommario/riassunto

Building on the foundation of the previous five editions, *Hospital and Healthcare Security, 6th Edition* includes new and updated chapters to reflect the current state of healthcare security, particularly in data security and patient privacy, patient-generated violence, and emergency preparedness and management. The recognized leading text in the healthcare security industry, *Hospital and Healthcare Security, 6th Edition* explains the basics as well as higher expertise concerns, such as the roles of design, emergency management, and policy. Conveying a wide spectrum of topics in

2. Record Nr.	UNIORUON00223875
Autore	SWERLING, Anthony
Titolo	Strindberg's impact in France, 1920-1960 / by Anthony Swerling
Pubbl/distr/stampa	Cambridge, : Trinity Lane Press, 1971. x, 238 p., 4 c. di tav. ; 23 cm.
Disciplina	839.7
Soggetti	Letteratura svedese e letteratura francese Strindberg Johan August
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia