1. Record Nr. UNINA9910794572703321 Autore Gupta Seema Titolo How people buy online: the psychology behind consumer behaviour / / Seema Gupta Mathura Road:,: SAGE Publications Pvt. Ltd,, 2021 Pubbl/distr/stampa **ISBN** 93-5479-306-1 93-5388-755-0 93-5388-754-2 Edizione [1st edition.] Descrizione fisica 1 online resource (258 pages): illustrations 640.73 Disciplina Teleshopping Soggetti Consumer behavior Lingua di pubblicazione Inglese Materiale a stampa **Formato** Livello bibliografico Monografia Sommario/riassunto Marketers have long debated on what governs buying decisions of digital consumers. Are these decisions rational or are they driven by whims and fancies? Human decisions are controlled more by the reptilian brain led by fear and the mammalian brain governed by emotions, rather than the neo cortex that works on rationale. Is it then possible for marketers to decode buying decisions of digital consumers and market their wares strategically in a highly competitive marketplace? How People Buy Online proves it is possible. Not only does it break the myths about online shopping behaviour, but it also reveals some deep marketing insights for consumer engagement by delving into consumer psychology and behavioural economics. This unique intersection of marketing with psychology makes this book an absorbing read, especially for management professionals. Watch the

book discussion https://youtu.be/DK20dpk35zU.