

|                         |  |
|-------------------------|--|
| 1. Record Nr.           | UNINA9910794238003321  |
| Titolo                  | Lean six sigma in higher education : a practical guide for continuous improvement professionals in higher education // edited by Jiju Antony (Heriot Watt University, UK)  |
| Pubbl/distr/stampa      | Bingley, England : , : Emerald Publishing Limited, , [2021]<br>Â©2021  |
| ISBN                    | 1-78769-929-3<br>1-78769-931-5   |
| Descrizione fisica      | 1 online resource (257 pages) : illustrations  |
| Disciplina              | 658.4013   |
| Soggetti                | Universities and colleges - Administration<br>Education - Higher<br>Colleges of higher education   |
| Lingua di pubblicazione | Inglese  |
| Formato                 | Materiale a stampa   |
| Livello bibliografico   | Monografia   |
| Note generali           | Includes index.  |
| Nota di contenuto       | Prelims -- Chapter 1 An overview of lean six sigma -- Chapter 2 Academic leadership their culture and characteristics -- Chapter 3 Lean six sigma in higher education: state-of-the-art findings and agenda for future research -- Chapter 4 Challenges in the deployment of LSS in the higher education sector: viewpoints from leading academics and practitioners -- Chapter 5 Readiness factors for the implementation and deployment of lean six sigma (or operational excellence) in higher education -- Chapter 6 Basic lean six sigma tools for higher education -- Chapter 7 Perceived non-value added activities in the research grant application process through a lean six sigma lens -- Chapter 8 Voice of the customer in higher education -- Chapter 9 A lean six sigma maturity model for higher education institutions -- Chapter 10 Lean six sigma roadmap for implementation in higher education sector -- Chapter 11 Six sigma and big data -- Chapter 12 Case studies of lss in higher education -- Index. |
| Sommario/riassunto      | This book illustrates the integration of both Lean and Six Sigma as a process excellence methodology which can be utilized in Higher Education environments for achieving and sustaining world class   |

efficiency and effectiveness. It showcases various studies carried out by leading research scholars, academics and practitioners.

---