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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Intro -- Preface -- A snapshot of chaplaincy -- Chapter 1 -- Chaplaincy in Context -- Chapter 2 -- Identifying What is 'Normal' in 'Abnormal' Situations -- Chapter 3 -- The Importance of Expertise -- The language found in defining a chaplain's expertise -- Chapter 4 -- Working Tangibly with the Spiritual Side of a Patient -- The belief/spiritual side of a person... -- Chapter 5 -- What is the purpose of chaplaincy involvement? -- Making choices and compliance -- The interplay of choices, belief, and "patient-centered" care -- Chapter 6 -- Where does the need for chaplains come from? -- The challenge a crisis places on belief -- The effects of belief's control of choices for chaplains -- The need to help people find their deepest beliefs -- The effects of conflicting beliefs -- The ultimate effect of belief -- Chapter 7 -- What chaplains have learned from psychotherapy -- Talk therapy -- The therapeutic relationship -- Carl Rogers' four basic concepts -- Two of Fritz Perls's "Gestalt therapy" Concepts -- Albert Ellis' Rational Emotive Behavior Therapy (REBT) -- Transpersonal psychology -- Chapter 8 -- The Belief Process of Chaplaincy vs. Evangelical Christianity -- Chapter 9 -- How to Approach Beliefs Without Stepping on Autonomy -- Become Comfortable With Being Uncomfortable -- Be cautious about using questions -- Seek the emotions of the situation -- Congruence, or lack thereof, in approaching people will always be emotionally sensed by others -- One final glimpse at the effects of a

chaplain's expertise -- Chapter 10 -- Conclusion -- Bibliography --  
Acknowledgments -- About the Author.

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