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| Edizione                | [Second edition.]  |
| Descrizione fisica      | 1 online resource (321 pages)  |
| Disciplina              | 610.7306/9   |
| Soggetti                | Nurse-Patient Relations<br>Communication<br>Interprofessional Relations  |
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| Livello bibliografico   | Monografia   |
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| Nota di bibliografia    | Includes bibliographical references and index.   |
| Nota di contenuto       | The importance of effective communication in healthcare -- Body language exposed -- The emotionally intelligent and emotionally competent nurse -- Mindful conversations -- Mind over matter -- Impromptu scripting, phrasing, and acronyms -- Interprofessional coaching conversations -- Improving patient experience -- Fostering a healthy workplace environment -- Organizational culture and behavior. |