1. Record Nr. UNINA9910792638103321 Autore Hay Luke Titolo Researching UX: analytics / / by Luke Hay Pubbl/distr/stampa Victoria, Australia:,: SitePoint Pty. Ltd.,, 2017 ©2017 **ISBN** 1-4920-1839-2 1-4920-1921-6 1-4920-1841-4 Edizione [1st edition] Descrizione fisica 1 online resource (175 pages) Disciplina 004.019 Soggetti Human-computer interaction User interfaces (Computer systems) User-centered system design Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali "Aspects of UX"--Cover. Sommario/riassunto Good UX is based on evidence. Qualitative evidence, such as user testing and field research, can only get you so far. To get the full picture of how users are engaging with your website or app, you'll need to use quantitative evidence in the form of analytics. This book will show you, step by step, how you can use website and app analytics data to inform design choices and definitively improve user experience. Offering practical guidelines, with plenty of detailed examples, this book covers: why you need to gather analytics data for your UX projects getting set up with analytics tools analyzing data how to find problems in your analytics using analytics to aid user research, measure and

report on outcomes