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Sommario/riassunto

What Else Works? has developed out of a growing awareness amongst practitioners that centralized notions of what works and 'one size fits all' approaches to work with offenders and other groups is inevitably limited in its scope and effectiveness. The book seeks to dispel the view of probation service users as 'offenders', and socially excluded people as 'problems' to be managed and treated, and instead considers more creative alternatives to reduce both re-offending and social exclusion. These include working separately with women, black and minority ethnic groups, local co

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