

1. Record Nr.	UNINA9910792353603321
Titolo	The handbook for working with difficult groups [[electronic resource] ] : how they are difficult, why they are difficult and what you can do about it // Sandy Schuman, editor
Pubbl/distr/stampa	San Francisco, : Jossey-Bass, c2010
ISBN	0-470-59412-8 1-282-54926-X 9786612549267 0-470-59411-X
Edizione	[1st ed.]
Descrizione fisica	1 online resource (480 p.)
Collana	The Jossey-Bass business & management series
Altri autori (Persone)	SchumanSandy <1951->
Disciplina	658.3/145
Soggetti	Conflict management Interpersonal relations Interpersonal conflict Teams in the workplace
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	The Handbook for Working with Difficult Groups: How They Are Difficult, Why They Are Difficult and What You Can Do About It; Contents; Preface; About the Contributors; Introduction: Working with Difficult Groups: A Conceptual Framework; Chapter One: Keeping Difficult Situations from Becoming Difficult Groups; Chapter Two: Building an External Focus: Avoiding the Difficulties on an In-grown Team; Chapter Three: The Downside of Communication: Complaining Cycles in Group Discussions; Chapter Four: Facilitating Multicultural Groups Chapter Five: Interpersonally Hostile Work Groups: Precipitating Factors and Solutions Chapter Six: Diversity by Design: Creating Cognitive Conflict to Enhance Group Performance; Chapter Seven: Facilitating Inclusion: Study Circles on Diversity and Student Achievement; Chapter Eight: Overcoming Sources of Irrationality That Complicate Working in Decision-Making Groups; Chapter Nine: Working Without Rules: A Team in Need of a Different Picture; Chapter Ten: Interaction Archetypes:

Keys to Group Difficulty and Productivity; Chapter Eleven: Virtual Teams: Difficult in All Dimensions  
Chapter Twelve: Politics of the Arts: Challenges in Working with Nonprofit Boards Chapter Thirteen: Competitive Group Interactions: Why They Exist and How to Overcome Them; Chapter Fourteen: Active Facilitation: How to Help Groups Break Through "Mutual Stalemate"; Chapter Fifteen: Mediating History, Making Peace: Dealing with the "Messy" Stuff in the Conciliation Process; Chapter Sixteen: Deep Democracy: Multidimensional Process-Oriented Leadership; Chapter Seventeen: Authentic Relationships and Collective Psychological Capital Chapter Eighteen: How Leaders Can Make Diverse Groups Less Difficult: The Role of Attitudes and Perceptions of Diversity Chapter Nineteen: The Hero's Journey: Helping Inflexible Groups-and Inflexible Facilitators-Get Unstuck; Chapter Twenty: Difficult Groups or Difficult Facilitators? Three Steps Facilitators Can Take to Make Sure They Are Not the Problem; Key Terms; References; Name Index; Subject Index

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## Sommario/riassunto

Praise for The Handbook for Working with Difficult Groups "Beginning with a conceptual framework useful to understand effective group functioning, The Handbook for Working with Difficult Groups continues with twenty chapters, each describing a common challenge a facilitator can face, examining the research available to understand the difficulty, and then offering pragmatic interventions a facilitator can use to deal with this challenge. A must-read for any group facilitator."-David Straus, founder, Interaction Associates "If you're looking for ways to make your team more producti

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2. Record Nr.	UNISANNIORAV0305264
Autore	Cinel, Dino
Titolo	From Italy to San Francisco : the immigrant experience / Dino Cinel
Pubbl/distr/stampa	Stanford, CA, : Stanford University press, 1982
ISBN	0804711178
Descrizione fisica	VIII, 347 p. : ill. ; 23 cm.
Disciplina	304.8 304.8209 304.873045
Soggetti	Emigrazione italiana - Stati Uniti d'America - 1908-1923 Stati Uniti d'America - Immigrazione italiana - 1908-1923 Emigranti italiani - San Francisco - Sec. 19.-20 Emigrazione italiana - Stati Uniti d'America - Sec. 19.-20
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Lingua di pubblicazione	Inglese
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