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Nota di bibliografia	Includes bibliographical references (p. [171]-186) and index.
Nota di contenuto	pt. 1. Describing workplace discourse -- pt. 2. Issues and applications in workplace discourse.
Sommario/riassunto	Workplace Discourse provides an overview of the rapidly developing field of spoken and written workplace interaction, taking a fresh perspective on research methods and key issues in the field.. It examines discourse in a wide variety of workplace contexts using both genre analysis and a corpus-driven approach. The book draws on Koester's previous research, but examines the current state of workplace discourse more widely. It provides a descriptive account of the linguistic characteristics of workplace discourse within their social and organizational contexts, with illustrative extracts from r