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Titolo	Be a great boss [[electronic resource]] : one year to success // Catherine Hakala-Ausperk
Pubbl/distr/stampa	Chicago, : American Library Association, 2011
ISBN	1-283-09338-3 9786613093387 0-8389-9193-9
Descrizione fisica	1 online resource (229 p.)
Collana	ALA guides for the busy librarian
Disciplina	023/.9
Soggetti	Library personnel management Supervision of employees Library administration
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	First month : attitude -- Second month : success with stakeholders -- Third month : staffing -- Fourth month : communication -- Fifth month : customer service -- Sixth month : planning -- Seventh month : friends and allies -- Eighth month : training -- Ninth month -- funding -- Tenth month : people -- Eleventh month : leadership -- Twelfth month : your future.
Sommario/riassunto	To help library managers improve their skills and acumen, renowned speaker and trainer Hakala-Ausperk presents a handy self-study guide to the dynamic role of being a boss.