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Sommario/riassunto	""Beaulieu's decades of social work practice illuminate every chapter, her years of networking with colleagues in Massachusetts and nationwide enhance every paragraph, and nuggets of insight earned through successfully establishing meaningful relationships with residents and families are reflected in every word. She knows her stuff and through this book shares it with others who are committed to enhancing the quality of life of nursing home residents through excellent social work services."". From the Foreword by Mercedes Bern- Klug , PhD, MSW, MA The University of Iowa School of Social Work. T