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Nota di contenuto	Cover; Table of Contents; 1 - Laying the Foundations: Creating a Counselling Service; 2 - Building a Sound Structure: Management Issues; 3 - Staff Recruitment and Selection; 4 - Ensuring Competent, Professional and Safe Practice; 5 - Daily Working Practices; 6 - Managing Crisis; 7 - Managing Managing!; Appendix; Bibliography; Index
Sommario/riassunto	The authors bring together clear and accessible guidelines on the requirements that need to be met by professionals working in agencies offering counselling and psychotherapy services.