1. Record Nr. UNINA9910790886203321 Autore Palmer Alan H. <1955-> **Titolo** Talk lean: shorter meetings, quicker results, better relations / / Alan H. Palmer; on the basis of original ideas and a framework ("The Interactifs Discipline") conceived and developed by Philippe de Lapoyade; with contributions from Clement Toulemonde Chichester, West Sussex: .: Capstone, . 2014 Pubbl/distr/stampa **ISBN** 0-85708-495-X 0-85708-494-1 Descrizione fisica 1 online resource (xii, 195 pages) Collana Gale eBooks Disciplina 658.456 Soggetti Business communication Communication **Business meetings** Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Includes index. Preface -- Introduction -- What this book is about and who it's for --Nota di contenuto We're all different: and all alike -- Straight to the point in less than a minute: talking lean at the start of meetings and conversations --Straight-forward, straight away -- Begin at the end -- The interactifs discipline?: Schematic 1 -- The interactifs discipline?: Schematic 2 --Acknowledgements -- About the author -- About interactifs -- Index. This book teaches businesspeople how to say difficult things and ask Sommario/riassunto difficult questions in a way that is positive, effective, and comfortable for everyone involved. The reader will learn how to begin and end meetings and conversations in a way that is succinct, empathetic, and effective, while putting people in a positive and receptive frame of

mind.