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Titolo	Application administrators handbook : installing, updating and troubleshooting software // Kelly C. Bourne
Pubbl/distr/stampa	Waltham, MA : , : Morgan Kaufmann, , 2014
ISBN	1-78402-343-4 0-12-401712-6
Edizione	[1st edition]
Descrizione fisica	1 online resource (xv, 598 pages) : illustrations (some color)
Collana	Gale eBooks
Disciplina	005.1/6
Soggetti	Software maintenance Software engineering - Management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Overview -- Design -- Architecture -- Features common to many applications -- Specifics about your application -- Taking (assuming?) responsibility for an application -- Change control -- Installing software -- Support software -- Updates and patches -- Supporting your application -- Disaster recover -- Handling problems with the application -- Repetitive activities -- Security -- The server -- Tuning -- The network -- Your organization -- The user's viewpoint -- The vendor -- The government gets involved -- System tools - common -- System tools - microsoft -- System tools - unix -- Tools you can or should develop -- Third party tools -- Troubleshooting tips -- Things to do in advance that pay off -- Things that will happen that you don't want to think about -- The end of days - decommissioning an application -- What every application administrator should know -- Education -- Parting advice, perhaps unsolicited.
Sommario/riassunto	An application administrator installs, updates, optimizes, debugs and otherwise maintains computer applications for an organization. In most cases, these applications have been licensed from a third party, but they may have been developed internally. Examples of application types include enterprise resource planning (ERP), customer resource management (CRM), and point of sale (POS), legal contract management, time tracking, accounts payable/receivable, payroll, SOX

compliance tracking, budgeting, forecasting and training. In many cases, the organization is absolutely dependent that these
