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| Titolo | Developing new products and services [[electronic resource] ] : learning, differentiation, and innovation / / G. Lawrence Sanders ; with contributions by Ron Huefner ... [et al.] |
| Pubbl/distr/stampa | [New York, N.Y.] (222 East 46th Street, New York, NY 10017), : Business Expert Press, c2012 |
| ISBN | $\begin{aligned} & 1-78268-070-5 \\ & 1-283-89286-3 \\ & 1-60649-242-X \end{aligned}$ |
| Edizione | [1st ed.] |
| Descrizione fisica | 1 online resource (363 p.) |
| Collana | Marketing research collection |
| Altri autori (Persone) | HuefnerRonald J |
| Disciplina | 658.575 |
| Soggetti | New products Product differentiation |
| Lingua di pubblicazione | Inglese |
| Formato | Materiale a stampa |
| Livello bibliografico | Monografia |
| Note generali | "For PowerPoint slides and other supplemental materials that accompany this book, please visit www.glsanders.wordpress.com." |
| Nota di bibliografia | Includes bibliographical references (p. 327-335) and index. |
| Nota di contenuto | Preface -- Acknowledgments -- 1. Understanding entrepreneurship, diffusion, and R\&D in the context of monopolistic competition -- 2. Fundamental concepts of product and price differentiation -- 3. Differentiation in action -- 4. The role of dynamic tension in constructing versioning and product differentiation curves -- 5 . Examples of product differentiation and versioning curves -- 6. Facilitating creativity and innovation -- 7. Conceptualizing products and services using the FAD template -- 8. Strategic planning approaches for product differentiation and innovation -- 9. The tenten planning process: crafting a business story -- 10. Lock-in and revenue growth -- 11. Valuing the business -- 12. Developing a business plan -- 13. Project management for new product and services development -- 14. Re-priming the business using real options concepts -- 15. Wrap-up -- Notes -- References -- Index. |
| Sommario/riassunto | The focus of the book is on the up-front activities and ideas for new product and service development. A central theme of this book is that there is, or should be, a constant struggle going on in every organization, business, and system between delivering feature-rich |

versions of products and services using extravagant engineering and delivering low-cost versions of products and services using frugal engineering. Delivering innovative products is accomplished by an endless cycle of business planning, creative and innovative insight, and learning-about and learning-by-doing activities.

