

1. Record Nr.	UNINA9910790389603321
Titolo	In an outpost of the global economy : work and workers in India's information technology industry / / edited by Carol Upadhyay and A.R. Vasavi
Pubbl/distr/stampa	New Delhi : , : Routledge, , 2008
ISBN	1-136-51849-5 1-280-66484-3 9786613641779 1-136-51850-9 0-203-15200-X
Descrizione fisica	1 online resource (284 p.)
Altri autori (Persone)	UpadhyayCarol <1956-> VasaviA. R
Disciplina	338.470040954
Soggetti	Information technology - India - Employees - Economic conditions Information technology - Economic aspects - India Information services - Contracting out - India Culture and globalization - Economic aspects - India
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Cover; In an Outpost of the Global Economy: Work and Workers in India's Information Technology Industry; Copyright; Contents; Preface; 1 Outposts of the Global Information Economy: Work and Workers in India's Outsourcing Industry; 2 Producing the Knowledge Professional: Gendered Geographies of Alienation in India's New High-tech Workplace; 3 Betwixt and Between? Exploring Mobilities in a Global Workplace in India; 4 Management of Culture and Managing through Culture in the Indian Software Outsourcing Industry 5 The Scientific Imperative to be Positive: Self-reliance and Success in the Modern Workplace 6 Software Work in India: A Labour Process View; 7 Empowerment and Constraint: Women, Work and the Family in Chennai's Software Industry; 8 'Serviced from India': The Making of India's Global Youth Workforce; 9 Work Organisation, Control and 'Empowerment': Managing the Contradictions of Call Centre Work;

Sommario/riassunto

While much has been written on the growth of information technology (IT) and IT-enabled services in India, little is known about the people who work in these industries, about the nature of the work itself, and about its wider social and cultural ramifications. The papers in this collection combine empirical research with theoretical insight to fill this gap and explore questions about the trajectory of globalization in India. The themes covered include: (a) sourcing and social structuring of the new global workforce; (b) the work process, work culture, regimes of control and resistance in