

1. Record Nr.	UNINA9910790383703321
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Titolo	Everything you want to know about business continuity / / Tony Drewitt
Pubbl/distr/stampa	Ely, Cambridgeshire : , : IT Governance Publishing, , 2012
ISBN	1-62870-015-7 1-299-46857-8 1-84928-201-3
Edizione	[1st edition]
Descrizione fisica	1 online resource (260 p.)
Collana	Everything you want to know about, 2
Disciplina	658.8
Soggetti	Business Decision making Risk assessment Risk management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	PREFACE; ABOUT THE AUTHOR; ACKNOWLEDGEMENTS; CONTENTS; INTRODUCTION; Does it really matter?; Corporate governance and CSR; DR, BC, BCP or BCM?; CHAPTER 1: THE OPERATIONAL RISK LANDSCAPE FOR BUSINESS AND OTHER ORGANISATIONS; Weather; Energy; Operational risk management; The risk management process; CHAPTER 2: WHAT DOES BCM ACTUALLY ACHIEVE?; Tangible benefits; CHAPTER 3: AN INCREDIBLY SHORT HISTORY: EARLY DR TO 2011 BCM; Continuity and resilience; CHAPTER 4: THE ROLE OF STANDARDS AND INDEPENDENT VALIDATION; Business continuity standards; Other standards; Compliance; Supply chain Corporate governanceCHAPTER 5: THE MANAGEMENT SYSTEM APPROACH VERSUS A SIMPLE BC PLAN; CHAPTER 6: PLANNING THE BCMS; What is a BCMS?; CHAPTER 7: IDENTIFYING THE ORGANISATION'S REQUIREMENTS; Risk assessment; Business impact analysis; CHAPTER 8: STRATEGY AND OPTIONS; Contingencies; Physical infrastructure; Information; People; Seasonality; Incident level; Output; CHAPTER 9: INCIDENT AND CRISIS RESPONSE; Incidents, crises and disasters; The response organisation; The response team; Competencies; Response plans; Communications; Full recovery; Insurance; CHAPTER 10: THE

ASSURANCE PROCESS

Exercise programmeMaintenance programme; Audit programme; Management review programme; Continual improvement; Summary; CHAPTER 11: BCM AS A COMPETITIVENESS/ASSURANCE TOOL; The insurance argument; Cost-effectiveness; Peace of mind; CHAPTER 12: TOOLS AND SOFTWARE; The BC software market; What to look for in BC software; The BC software market; What to look for in BC software; CHAPTER 13: THE NEW WORLD OF SUSTAINABILITY; CHAPTER 13: THE NEW WORLD OF SUSTAINABILITY; BIA; Business as usual; Incident response; CHAPTER 14: HOW TO DO IT; Visible programme; Awareness; Certification; Summary
APPENDIX 1: ACRONYMSAPPENDIX 2: BUSINESS CONTINUITY POLICY; Policy statement; APPENDIX 3: A SIMPLE RISK REGISTER; APPENDIX 4: INCIDENT RESPONSE PLAN; Use of this plan; The crisis management team (CMT); Recovery time objectives; Response and recovery activities; Ending the business continuity phase; APPENDIX 5: SCENARIO PLAN; APPENDIX 6: ACTIVITY RECOVERY PLAN; APPENDIX 7: DOCUMENT REVIEW AND CONTROL PROCEDURE; General; Version control; Retrieval and distribution; APPENDIX 8: CORRECTIVE AND PREVENTIVE ACTIONS FORM; APPENDIX 9: EXERCISE METHODOLOGY/PROCEDURE; Desktop exercise; Full exercise
IT DR exerciseContinuous improvement; Reporting requirements; Exercise programme; APPENDIX 10: BCM SOFTWARE VENDORS; APPENDIX 11: SUGGESTED SOFTWARE ENQUIRY FORM; APPENDIX 12: BCM AUDIT PROGRAMME AND PROCEDURE; APPENDIX 13: IT DISASTER RECOVERY PLAN/PROCEDURE; ITG RESOURCES

Sommario/riassunto

The book will guide you through domestic and international standards relating to business continuity, with particular reference to ISO22301. Companies achieving certification under the Standard will communicate to their stakeholders their commitment to uninterrupted supply.