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Nota di contenuto	Introduction : on management and metaphor / John D. Donahue and Mark H. Moore Sea change : rewriting the rules for port security after September 11 / Pamela Varley Unraveling a risk-management challenge / Malcolm K. Sparrow Portstat : how the Coast guard could use the PerformanceStat leadership strategy to improve port security / Robert D. Behn Pursuing public value : frameworks for strategic analysis and action / Herman B. Leonard and Mark H. Moore The tummler's task : a collaborative conception of port protection / John D. Donahue and Richard J. Zeckhauser Toward a higher purpose : Captain Englebert navigates the choppy waters of network governance / Stephen Goldsmith Improving port security : a twenty-first-century government approach / Elaine C. Kamarck Calling publics into existence : the political arts of public management / Mark H. Moore and Archon Fung.
Sommario/riassunto	In Ports in a Storm a team of Harvard Kennedy School scholars focus diverse conceptual lenses on a single high-stakes management task-enhancing port security across the United States. Their aims are two: to

1.

understand how a public manager might confront that complex undertaking, and to explore the similarities, differences, and complementarities of their alternative approaches to public management. The book takes as its pivot point the singular case of U.S. Coast Guard CaptainSuzanne Englebert and her leadership of efforts to secure America's ports after theSeptember 11 attack