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Sommario/riassunto	This invaluable guide for principals and classroom teachers containspractical guidance on tackling truancy in schools. Brimming with adviceon dealing with bullying, raising pupilsGCO self-esteem as well as helpingthem cope with the trauma of transferring schools, Ian McCormackwrites accessibly and entertainingly. His firm belief that disaffected pupilswill only respond if they feel they have a voice underpins his writing. Thisbook will prove invaluable to frustrated teachers everywhere.