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Nota di contenuto	Editors' Note Preface Bob Beatty Chapter 1 Can You Hand Me That Wrench? Managing Museum Operations Claudia J. Nicholson Chapter 2 Human Resources Administration: Building an Effective Team Patricia Anne Murphy Chapter 3 Are You Being Served? Attracting and Keeping Volunteers Patricia L. Miller Chapter 4 Let's Get an Intern: Managing a Successful Internship Program Amanda Wesselmann Chapter 5 Many Hands Make Light Work: Strength through Collaboration Eileen McHugh Appendix A Appendix B Appendix C Bibliography Index About the Contributors
Sommario/riassunto	Effectively managing people, facilities, and partnerships can make or break an institution. In this book, we look at managing those paid or unpaid staff who contribute daily to the museum, provide tools for operations, address maintenance and safety issues, and discuss collaboration with outside organizations.