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Titolo	International handbook of practice-based performance management [[electronic resource] /] / edited by Patria de Lancer Julnes ... [et al.]
Pubbl/distr/stampa	Los Angeles, [Calif.] ; ; London, : SAGE, 2008
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Descrizione fisica	1 online resource (xxi, 534 p.) : ill
Altri autori (Persone)	JulnesPatria de Lancer
Disciplina	352.375
Soggetti	Government productivity Administrative agencies - Management Administrative agencies - Auditing Nonprofit organizations - Management Organizational effectiveness Total quality management Performance - Measurement
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Cover; Contents; Prologue; Acknowledgments; PART I: State of the Art; 1 - Emerging Developments in Performance Measurement; 2 - Assessing Performance in Nonprofit Service Agencies; 3 Performance; PART II: Using Performance Information to Improve Program Performance and Accountability; 4 - Can Performance Measurement Support Program Performance Improvement and Accountability?; 5 - Using Performance Measurement and Competition to Make Administrations Accountable; 6 Recognizing Credible Performance Reports; 7 - Advancing Performance Measurement and Management for Accountability 8 - Analyzing Performance DataPART III: Informing and Involving Citizens and Other Stakeholders; 9 - Making Performance Measurement Relevant: Informing and Involving Stakeholders in Performance Measurement; 10 - Citizen-Involved Performance Measurement; 11 - Performance Measurement and Educational Accountability; 12 -

Experience With Trained Observers in Transition and Developing Countries; 13 - Helping Government Measure Up; PART IV: Performance Budgeting; 14 - Performance Budgeting Internationally; 15 - Performance-Based Budgeting in Latin and South America 16 - Performance-Based Budgeting in Florida 17 - Performance Management and Budgeting in Australia and New Zealand; 18 - Performance-Based Budgeting; PART V: Quality and Performance in Public and Nonprofit Organizations; 19 - The Integration of Quality and Performance; 20 - Quality and Performance Management; 21 - Performance Information of High Quality; 22 - Applying the Common Assessment Framework in Europe; PART VI: Pulling it All Together; 23 - Creating and Sustaining a Results-Oriented Performance Management Framework; Index; About the Editors; About the Contributors

Sommario/riassunto

A combination of conceptual and practical applications with an emphasis on cutting-edge practices in the US and abroad, this text represents the most notable examples of performance measurement in Canada, Latin America and Eastern Europe, and supports the integration of theory and practice, with linked chapters.

2. Record Nr.

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Autore

Dearinger Ryan <1979->

Titolo

The filth of progress : immigrants, Americans, and the building of canals and railroads in the West / / Ryan Dearinger

Pubbl/distr/stampa

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Edizione

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Descrizione fisica

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Disciplina

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Soggetti

Canal construction workers - United States - History
Railroad construction workers - United States - History
Foreign workers - United States - History
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Railroads - United States - History

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Nota di contenuto

"Bind the Republic together" : canals, railroads, and the paradox of American progress -- Immigrant labor and the American imagination : Irish ditchdiggers, the triumph of progress, and the contest of canal communities in the Hoosier State -- "Abuse of the labour and lives of men" : Irish construction workers and the violence of progress on the Illinois transportation frontier -- "Hell (and Heaven) on wheels" : Mormons, immigrants, and the reconstruction of American progress and masculinity on the transcontinental railroad -- "The greatest monument of human labor" : Chinese immigrants, the landscape of progress, and the work of building and celebrating the transcontinental railroad -- End-of-track : reflections on the history of immigrant labor and American progress.

Sommario/riassunto

"In America's historical imagination, toil and triumph against nature and overwhelming odds characterizes such achievements as the Erie Canal and the transcontinental railroad. Triumph transformed canal and railroad entrepreneurs into visionaries whose work brought the nation bountiful riches and did the Lord's bidding. Celebrated for their spirit and perseverance in 'building' the nation's infrastructure, they found respect for looking to tomorrow and creating a future. For generations, most indexes of American history supported and reinforced this narrative of progress. Yet, if this is the historical memory, it is conveniently stunted. What of those whose bodies strained and broke under the load of such glories? What of those men beyond the din and fanfare who only appear in old photographs with faces blurred and indistinguishable? In their lives and deaths in the mud, muck, and mountains is another history of American achievement. These barely visible and forgotten, ordinary men, 'unskilled' immigrants from Ireland and China, Mormons, and native-born American workingmen rank, as well, as the creators of national growth and progress. Their experiences and voices, along with those of the privileged and well-connected, are the subjects of this study. I examine the rise of Western canals and railroads to national prominence through the menial labor of countless men, largely hidden from view because they left virtually no paper trail, who strung together livelihoods at the economic fringes of society. This book examines the contest for control of American progress and history as distilled from the competing narratives of canal and railroad construction workers and those fortunate enough to avoid this fate"-- Provided by publisher.