Record Nr. UNINA9910789254303321 Autore SavSavic Milic **Titolo** Politeness through the prism of requests: apologies and refusals a case of advanced Serbian efl learners / / Milic Savic Pubbl/distr/stampa Newcastle upon Tyne, [United Kingdom]:,: Cambridge Scholars Publishing, , 2014 ©2014 **ISBN** 1-4438-5857-9 Descrizione fisica 1 online resource (370 p.) 428.2 Disciplina Soggetti English language English language - Phonetics Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. The challenges that EFL learners, teachers and teacher educators are Sommario/riassunto facing today have increased considerably with the comparatively new role of English as the lingua franca of the modern world. For both learners and teachers, responding to these new demands involves

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mastering a broader set of communication skills and a wider range of competencies in English, L2 pragmatic competence being only one of them, albeit an extremely significant one. With this in mind, Politeness