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Nota di bibliografia	Includes bibliographical references (p. [297]-306) and index.
Nota di contenuto	Front matter -- Contents -- Foreword -- Preface -- Part I. A Knowledge Services Profession -- Chapter One. Introduction -- Chapter Two. Point of Departure -- Chapter Three. Professional Learning -- Chapter Four. Professionalism, Accreditation, and Certification -- Chapter Five. Information, Knowledge Services, and the Organization -- Chapter Six. KD/KS: Knowledge Development/Knowledge Sharing: -- Chapter Seven. KD/KS: Qualification Management for the New Profession -- Part II. Learning in the Organization -- Chapter Eight. KD/KS: Conducting the Learning Audit -- Chapter Nine. KD/KS: Determining Goals and Expectations -- Chapter Ten. KD/KS: Defining the Approach -- Chapter Eleven. KD/KS: Establishing the Program -- Chapter Twelve. KD/KS: Managing the Program -- Part III. Epilogue, Final Thoughts and Bibliography -- Epilogue. KD/KS: The Future of Knowledge Services -- Backmatter
Sommario/riassunto	This book gives a unique view of the current hot topic of continuing professional development / lifelong learning in the information services environment. It aims to provide the reader with guidelines for conceptualizing, designing and measuring successful programmes for professional learning, staff development and professional growth in the organization.

