

1. Record Nr.	UNINA9910788258703321
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Titolo	Patient safety : a human factors approach / / Sidney Dekker
Pubbl/distr/stampa	Boca Raton : , : CRC Press, , 2011
ISBN	0-429-11049-9 1-4398-5226-X
Descrizione fisica	1 online resource (254 p.)
Disciplina	610.289
Soggetti	Medical errors - Prevention Patients - Safety measures
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	"CRC title."
Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	Front Cover; Contents; Acknowledgments; Preface; Chapter 1: Medical Competence and Patient Safety; Chapter 2: The Problem of "Human Error" in Healthcare; Chapter 3: Cognitive Factors of Healthcare Work; Chapter 4: New Technology, Automation, and Patient Safety; Chapter 5: Safety Culture and Organizational Risk; Chapter 6: Practical Tools for Creating Safety; Chapter 7: Accountability and Learning from Failure; Chapter 8: New Frontiers in Patient Safety : Complexity and Systems Thinking; Back Cover
Sommario/riassunto	With coverage ranging from the influence of professional identity in medicine and problematic nature of human error, to the psychological and social features that characterize healthcare work, to the safety-critical aspects of interfaces and automation, this book spans the width of the human factors field and its importance for patient safety today. In addition, the book discusses topics such as accountability, just culture, and secondary victimization in the aftermath of adverse events and takes readers to the leading edge of human factors research today: complexity, systems thinking and resilience--Provided by publisher.