Record Nr. UNINA9910788184003321 Autore King Cheryl Simrell Titolo Transformational public service: portraits of theory in practice / / Cheryl Simrell King, Lisa A. Zanetti Abingdon, Oxon:,: Routledge,, 2015 Pubbl/distr/stampa 1-317-45337-9 **ISBN** 0-7656-0948-7 1-315-69861-7 1-317-45338-7 Descrizione fisica 1 online resource (319 p.) Altri autori (Persone) ZanettiLisa A. <1960-> 361.2/0973 Disciplina Soggetti Social action - United States Public administration - Moral and ethical aspects Public administration - United States Political participation - United States Lingua di pubblicazione Inglese Materiale a stampa **Formato** Livello bibliografico Monografia Note generali First published 2005 by M.E. Sharpe. Nota di bibliografia Includes bibliographical references and index. Cover; Half Title; Title Page; Copyright Page; Table of Contents; Nota di contenuto Acknowledgments: Prologue Wide Awake and Dreaming: Comment Setting the Stage; Part I. Citizenship and Governance; Story Transforming Citizenship; Comment Citizenship and Governance in Twenty-first-Century America; Story Transforming Citizenship and Governance; Part II. Theory and Practice; Story Theory-Informed Practice and Practice-Informed Theory; Comment Theory and Practice; Story Critical Theory in Action; Part III. Transforming Institutions; Story Transforming Bureaucracy; Comment Transforming Institutions Story Transforming Institutions: Insider/OutsiderPart IV. Transforming People; Comment To Be of Use; Story Doing What It Takes to Be of Use; Comment Making Meaning: Doing Your Own Work; Epilogue Transformational Public Service in the Public Interest; Glossary; Bibliography; Index; About the Authors Sommario/riassunto Everyone who aspires to more effective public service should read this

> book. It provides a compelling antidote to the managerial focus of theory and practice in public administration. Written with the aim of

inspiring and rekindling a mission for public service, Transformational Public Service weaves together theory and stories from actual practice to show that public service can (and does) advance the goals of democracy, inclusiveness, and social and economic justice. Eight practitioners from government and non-governmental organizations at all levels - from the street to the executive office