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Titolo	Collaborative caring : stories and reflections on teamwork in health care // edited by Suzanne Gordon, David L. Feldman, MD, and Michael Leonard, MD
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/ Reynolds, Handel -- Do You Feel Like A Caregiver? / Hancock, K. Kelly / Merlino, James I. -- I'm Not Sorry For Calling You / Bleah, Paulina -- Coaching The Huddle / Shunk, Rebecca -- Part 6. Patient Advocacy As Team Sport -- The Complex Discharge Needs Of Mr. And Mrs. K / Campitelli-Thompson, Chiara -- The "Nice" Patient Who Distrusts Our Best Advice / Fisher, Nelli -- Teamwork Is Part Of Our Duty To Advocate / Chandler, Jillian -- A Second Chance / Perlman, Illana -- Taking Care Of Tom And Ethel / Young, Heather M. -- Hospital Without Walls / Quirk, Rebecca -- Alice Was Never Alone In Wonderland / Tse, Estella -- Part 7. Barriers To Teamwork -- Right Surgery, Wrong Patient? Wrong Surgery, Right Patient? / Nurse, Frustrated -- Talking The Talk But Not (Always) Walking The Talk / Reeves, Scott -- No Good Deed / Fiore, Darren -- The Impact Of Reimbursement On Interprofessional Care / Puente, Antonio E. -- The Time Trap / Gordon, Suzanne -- Part 8. Taking Teamwork Institution- And System-Wide -- Making The Handoff Safe In Labor And Delivery / Block, Michael -- Not The Usual Suspects / Jain, Rajiv -- The Art Of Rounding / Fidyk, Lisa -- Getting Everyone On Board / Rosinia, Francis A. -- Going Live With Teaching Teamwork / Adelman, Jason -- The Change In Rwanda / Early, Jessica -- The Devil's In The Details / O'Neill, Loraine -- Walking The Walk / Brier, Pamela -- Medical Teamwork Is All That Jazz / Brown, Theresa -- Investing In Meaningful, Sustainable Change / Plummer, Carolyn / Richards, Joy -- "Co" Is Cool / Gordon, Suzanne / Shunk, Rebecca -- Notes -- Editors

## Sommario/riassunto

Teamwork is essential to improving the quality of patient care and reducing medical errors and injuries. But how does teamwork really function? And what are the barriers that sometimes prevent smart, well-intentioned people from building and sustaining effective teams? Collaborative Caring takes an unusual approach to the topic of teamwork. Editors Suzanne Gordon, Dr. David L. Feldman, and Dr. Michael Leonard have gathered fifty engaging first-person narratives provided by people from various health care professions. Each story vividly portrays a different dimension of teamwork, capturing the complexity-and sometimes messiness-of moving from theory to practice when it comes to creating genuine teams in health care. The stories help us understand what it means to be a team leader and an assertive team member. They vividly depict how patients are left out of or included on the team and what it means to bring teamwork training into a particular workplace. Exploring issues like psychological safety, patient advocacy, barriers to teamwork, and the kinds of institutional and organizational efforts that remove such barriers, the health care professionals who speak in this book ultimately have one consistent message: teamwork makes patient care safer and health care careers more satisfying. These stories are an invaluable tool for those moving toward genuine interprofessional and intraprofessional teamwork.